



June Enhancements
2014

PEAK Training

Mass Communications



Beginning June 22, PEAK users can now opt-in to receive email or text message mass communications from the State of Colorado. These communications will not be case specific, but will contain information on a wide range of subjects.

The opt-in process for mass communications will be separate from the Enotifications opt-in process, and mass communications will not be available in the PEAK Mail Center.

***Since these communications are sent from CBMS, not PEAK, will non-PEAK clients get them?

Mass Communications – App Opt-In

Opt-In: Application

Contact Information and Correspondence Notification

Please tell us how we can get in touch with you. For the phone numbers, please be sure to include area codes. If you don't have one of the items we ask for, just leave it blank.

Primary Phone	Ext	Type
<input type="text"/>	<input type="text"/>	< click here to choose >
Secondary Phone	Ext	Type
<input type="text"/>	<input type="text"/>	< click here to choose >

Email Address

tommy@

Click here to receive informational messages

Please tell us how you want to receive correspondence. You can choose one or more methods. If you do not choose one of the methods, you will receive all correspondence notifications via US Mail. Keep in mind if you choose text message, you must provide a cell phone number.


US Mail
 EMail
 Text Message

Opt-In: Manage My Account

Important!

You can now opt in to receive informational messages about benefits. If you would like to opt in now, [click here](#).

Click here if you do not want to see this message again.



Colorado.gov/PEAK

During the application process, a client can opt-in to receive mass communications on the **Contact Information and Correspondence Notification** screen. When a PEAK user logs into their account, they will be alerted 3 times this function is available, unless the indicates they do not want to see this message. The pop-up will display for 12 months following the implementation date.

Note: This is different than selecting email as a way to receive **eNotifications**.

Mass Communications – CRF/RRR Opt-In

Cannot create screen shot at this time



Support & Assistance

PEAK website training or questions

- peakoutreach@bouldercounty.org

Application and General Benefit Information

- Colorado.gov/health (>select FAQs)
Colorado.gov/HCPF

Submitted Medical Assistance application status

- 1-800-359-1991

General Medical Assistance benefits information

- 1-800-221-3943/ TDD 1-800-659-2656

Food or Cash application assistance

- 1-800-536-5298

Connect for Health Colorado

- ConnectforHealthCO.com
• 1-855-752-6749/ TDD 1-855-346-3432

PEAK technical issues such as an error message

- CBMS.Help@state.co.us



A reminder as to the many sources of information and support for you or your clients.

Training & Information



Instructional Guides & Recordings

- <http://tinyurl.com/PEAKcalendar>
- Colorado.gov/PEAK> Resources>Community Partners or Counties> Training



Monthly

- Support Calls
- Live Webinars



In-person Trainings

- Schedule a custom training



PEAK View

- Distributed monthly to all training attendees
- Provides PEAK updates and webinar information



peakoutreach@bouldercounty.org

As mentioned the PEAK Outreach Team will be delivering live module webinars next week, in addition to another Overview. Desk Aids will also be available and will soon be posted to the PEAK website under the Resources tab.

For further information please contact us at peakoutreach@bouldercounty.org

**THANK
YOU!**

